

TroubleShooting

In the new Windows 11 environment, Windows Defender provides protection against the execution of third-party DLLs. This may cause the Courier generator to fail to execute properly. To fix this, please perform the following operations.

1. Open the folder of **\cgi_studio_courier\bin**
2. Select **DefaultGeneratorTemplates.dll** from within the folder, then open the properties window from the context menu.
3. In the properties window, uncheck the security section at the bottom of the **General** tab.
4. Start the generator again and check that it is working correctly.

If the above operation does not improve the situation, please contact our support team via [CGI Studio Lighthouse](#).

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